**PROFILE SUMMARY**

* Over 6 years of experience for providing data driven insights specific to global BFSI & Retail customers.
* Expertise in defining digital strategy, customer digital transformation, process & data management

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| **PROFESSIONAL EXPERIENCE**  **Deloitte Consulting India PVT Ltd** | **Consultant** | **July 2014 – May 2020** |

*Cloud Infrastructure Consulting*

* Led a team of five to migrate a US based BFSI Customer (Aflac) on premise applications to Azure cloud.
* Created & implemented cloud database designs and data models using Erwin, source system analysis, designing data pipeline, analytical dashboards and data profiling using ML techniques.
* Intelligent Cloud Migration of marque BFSI customer (AIG) for Human Capital Management to Azure platform.
* Automated process to monitor, compute and storage infrastructure for cloud based data warehouses instances with significant cost reduction(savings of $20/hr/resource).

*Modern Data Warehousing &Project Management*

* Coordinated with application owners and 3rd party vendors to assess business requirements for organizational processes, achieve productivity standards and adhere to accuracy standards.
* Built Enterprise Data Warehouse as hub and delivered various Data Marts spokes for Financials, HR and Payroll using Agile delivery methodology.
* Defined various project sprints, delivered detailed work plans, managed and monitored budget and resources, provided thought leadership and SME for EDW team.
* Mentored and managed new recruits.
* Represented Deloitte in technology conferences/events that showcase Deloitte’s technology delivery capability.

*Analytics& data driven insight*

* Identified data anomalies and predictive alert to remediate issues before service impact, Identify root cause and expedite troubleshooting with log analytics, resulting in reduction of 50 % manual efforts.
* Established dynamic baselines to monitor servers and provide alerts. Designed KPIs and OLAP cubes for infrastructure performance management, used tableau to analyse.
* Developed an IOT based smart garbage collection product- optimize waste collection routes, monitor fuel consumption, providing optimised trash collection schedules. Delivered mobile applications using full stack technology to configure, monitor and alert the trash collection process. This is a business model competition from IIT Kharagpur in association with International Business Model Competition (IBMC). Awarded Semi finalist.

*Client Engagement*

* Coordinator and planner of Disaster Recovery Management for BFSI customer (Aflac).
* Implemented Agile method, coordinated customer interaction through daily cadence, triaging and support.
* Conducted business review meetings with key stakeholders in HCM and Financials across geography (APAC, NAM & EMEA regions).

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| **TDS Management Consultant PVT LTD** | **Executive** | **Oct 2013 – June 2014** |

* Worked in Network Operations Center- Collaborated with multiple teams to define business requirements for organizational processes, achieve productivity standards and adhere to accuracy standards.
* Attended onshore calls, gathered information on implementations & analysed requirement feasibility for mobility project, to fetch data from backend for manipulation and transformation for frontend team.

**EDUCATION**

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| **Course** | **Institution/University** | **Year** |
| MBA in Digital Enterprise Management | Indian Institute of Management, Udaipur | 2021 |
| Bachelor of Technology (CSE) | JNTUH | 2013 |

**TRAINING AND CERTIFICATIONS**

* Tableau certified Professional by udemy.com.
* Microsoft Certified Professional 70-764, certification on administrating SQL Database infrastructure.
* Product Management certified Professional by udemy.com.
* Certification from Harvard Certification Program- Harvard ManageMentor- Business Case Development.
* ITIL Certified Professional organized by Deloitte.

**ACADEMIC PROJECTS**

* Crafted classification model for predicting a heart cardiovascular disease and able to achieve 85% of accuracy with the help of analytical technique logistic regression.
* Worked on a Quikr company sponsored project to create a recommendation framework regarding when a Qcash ( Discount offers) is to be provided to a potential buyer based on her /his propensity to buy the item (Mobile category + Other Electronics category)
* Worked on a ZeroCode company sponsored project to create an online platform for local retailers with the objective to create a digital roadmap for local retailers, enhancing customer experience.
* Worked on a live Design Thinking Project for EBIW Info Analytics, an IOT and analytics based Start-up Company to achieve the best results with a design thinking framework.
* Worked on a Product Management project on crafting a strategic plan to launch a smart sofa in a defined market identifying the persona, target buyers segment, creating the business model canvas and the product roadmap.

**AWARDS AND ACCOMPLISHMENTS**

* Awarded Deloitte Outstanding Award for cloud migration.
* Awarded Deloitte MVP Award for Infrastructure Management and Disaster Recovery.
* Voted as top 10 Mentors in the Deloitte On-Boarding Advisory (Buddy) Program.
* Interview panel member and training coordinator at Deloitte Technology Practices.
* Training and Placement Coordinator for IIM Udaipur MBA program.